COLDPLAY

MUSIC *of the* SPHERES

WORLD TOUR

CONSUMER GUIDE

D Y PATIL STADIUM MUMBAI

18, 19 & 21 JANUARY 2025

DELIVERED BY DHL

LIVE NATION

book my show LIVE

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Preface

You are about to embark on an unforgettable journey, witnessing the Grammy award-winning, globally loved, iconic band

COLDPLAY

perform **LIVE in INDIA!**

Get ready for an evening filled with all your favourite songs, both old and new, as we take you on an immersive musical journey unlike any other.

Now, to make your experience as seamless as possible, we've compiled some handy guidelines. Right from stepping out of your door, to planning your commute, and availing the amenities at the venue, this guidebook has you covered.

See you soon!

Concert Map



- FOOD & BEVERAGES
- MERCH
- FIRST AID
- PWD SUPPORT
- WASHROOM
- WATER STATION
- TOP UP COUNTER
- BOX OFFICE
- EMERGENCY EXIT

Schedule

GATES OPEN
3:00 PM

5:15 PM - 5:30 PM : Shone

5:45 PM - 6:15 PM : Elyanna

6:30 PM - 7:15 PM : Jasleen Royal

7:45 PM ONWARDS
COLDPLAY

GATES CLOSE
7:45 PM

Food Counters and Official Coldplay Merchandise stalls are open until 11 PM.

Avoid traffic while heading back home & make the most of our offerings!

Wristband Info

Your wristband is your ticket!

- Each person must arrive wearing their own wristband. Entry will not be allowed without a valid wristband.
- Wristband must be worn at all times. Kids under the age of 5 years are not allowed to attend the show. Children under the age of 14 years are advised to come with a guardian.
- Keep your wristband safe, as no replacement will be given for lost or damaged bands.
- Do not cut, stretch or tamper with your wristband in any way. If you exit the venue, re-entry is not permitted under any circumstances.
- While arriving, follow the Gate Number & Stand Category mentioned on your wristband.
- Do not try to enter via any other entry gates.
    - For ground standing tickets, your band is sufficient to guide you to the ground.
    - **For seated tickets, show your Row & Seat Number from your BookMyShow confirmation received on email or WhatsApp.**
    - Pro-Tip: Save a screenshot or PDF of the confirmation for easy access.
- If you missed your wristband delivery or have opted for Box Office pick-up, you can collect it from the **Box Office (between 12 PM - 7 PM)** at the venue near the temple gate on your respective show day.
- No tickets will be sold at the venue.
- Do not buy tickets from unauthorised sources, as they may be counterfeit and may not grant you access.
- If you encounter anyone attempting to sell tickets illegally, we urge you to report it to the nearest security personnel.

Top Up Info

Your wristband is your wallet!

ANY kind of purchase at the venue including food & beverages and merchandise can only be done via the wristband.



How to load my wristband?

Top Up in advance & skip the queue (Our Recommendation)

- Scan the QR code on your wristband, fill in the details, and make the payment.

Top Up at the counter

- Visit any Top-Up Counter and pay via card or cash.
- Top-Up Counters are open until 10:30 PM.

Minimum first-time recharge: ₹500

No refund / transfer will be possible, so load your wristbands wisely!

Travel Guide -Take A Sustainable Approach

Let’s come together to protect our planet - choose eco-friendly travel options and be a part of Coldplay’s commitment to reduce carbon emissions.

Please note, **NO PARKING will be available at the venue.** Avoid parking in no-parking zones or on the streets near the venue, as vehicles may be towed.

Take The Train

They said the stars would guide us? So will the train!

An exclusive train has been added on all concert days for travel to & from the venue. The schedule for the same:



TO THE VENUE
Starts at 2:00 PM

Goregaon	Andheri	Bandra	Vadala Road	Chembur	Juinagar	Nerul
14:00	14:09	14:20	14:44	15:00	15:19	15:23

RETURN JOUNEY
Starts at 11:00 PM

Nerul	Juinagar	Chembur	Vadala Road	Bandra	Andheri	Goregaon
23:04	23:08	23:21	23:52	00:05	00:15	00:30

Tickets for this train will be available on bookmyshow at Rs.500/- for the round-trip!
Let's make the entire ride a sing-along party!

Heartfelt gratitude to the Indian Railways for their unwavering support!

Take The Train

Alternatively, you may choose to take the regular trains traveling towards Panvel. The schedule for these trains can be checked on the M-Indicator app and tickets can be booked either at the boarding station or via the UTS app.



Juinagar Railway Station

Closest Railway Station to **Main Gate and Gates 2-5.**

At Juinagar station you can hop onto the Cityflo shuttles that will drop you closer to the venue. Please note, this service is only available for arrivals before the concert.



Nerul Railway Station

Closest Railway Station to **Gates 6-9.**

For those who arrive at Nerul station, follow the signages and directions to reach your respective gates.

Bus



DY Patil Stadium Bus Stop | NMMT

Closest Bus Stop to **Gates 2, 3, 4 or 5**.
Click here for location.



SIES Collge Bus Stop | NMMT/BEST

Closest Bus Stop to **Gates 6, 7, 8 or 9**.
Click here for location.



Ride with cityflo

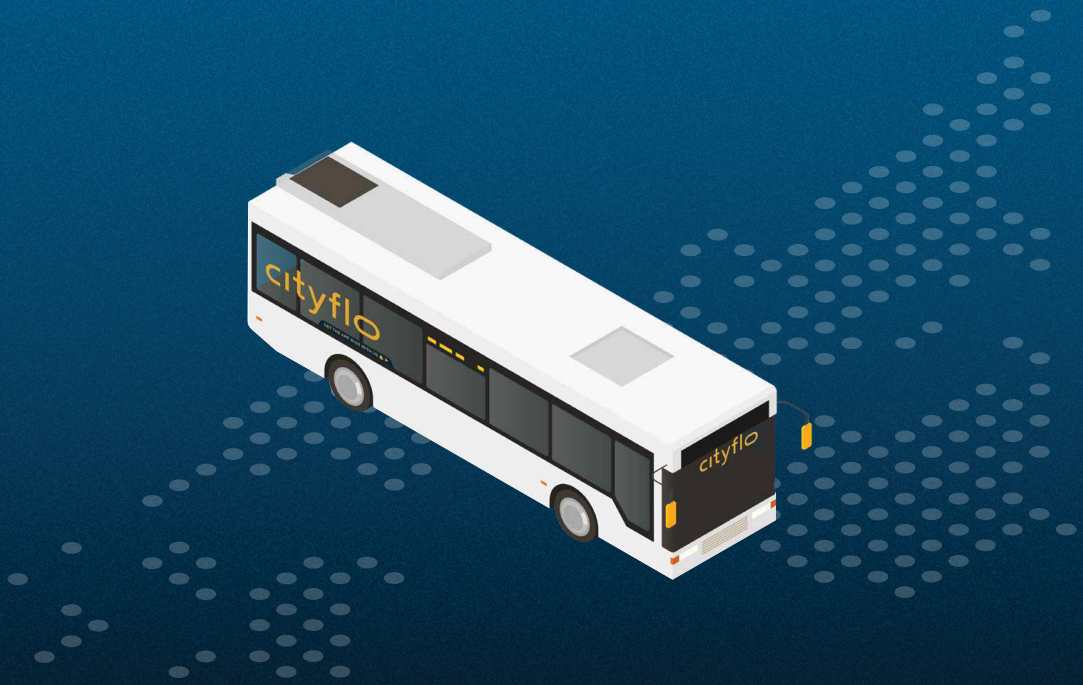
Hop aboard the Cityflo buses for a smooth ride! Just download the Cityflo app here

IOS

Android

Set your pick-up location and choose ‘Coldplay Concert - DY Patil Stadium’ as your drop-off point. Pick your date, time, preferred seat and complete the payment to book your ride. Easy, breezy!

You can also book your return journey via the Cityflo app.



Carpool to DY Patil Stadium!

If you still prefer to travel by a private vehicle, we strongly encourage carpooling to reduce your carbon footprint.

You can **pre-book parking slots** with Park+ YOUR CAR APP
Follow 4 easy steps:

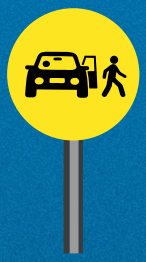
- Enter your Booking ID
- Log into your Park+ account
- Choose a parking lot & share your vehicle number
- Complete the payment

Cab Drop-off point

If you're travelling by a cab or a rental vehicle, you can be dropped off at the designated location:



For Gate Nos. 2, 3, 8, 9
Click here for location.



For Gate Nos. 4, 5, 6, 7
Click here for location.

For your return trip, you can book your ride from the same spot!
*Cabs are not permitted beyond this point.

.....

Uber

Nearest Uber Drop Off Points
For Gates 2, 3, 8, 9: Bhimashankar Ground
For Gates 4, 5 : MIDC Footover bridge (Opp. to DY Patil)
For Gates 6, 7: MIDC IOC Terminal Road (Near Mindspace)

Nearest Uber Pickup Points
For Gates 2, 3, 8, 9: Bhimashankar Ground
For Gates 4, 5, 6, 7: MIDC IOC Terminal Road

With Uber Rentals or Reserve, you can skip the long queues and avoid the post-concert rush.

Adani One App offers Coldplay Fans unmissable offers at Pranaam, Duty Free, & Food and Beverages at the Mumbai airport!

With your concert tickets,
you can unlock:

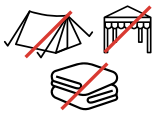
20% off*
on your first booking at Pranaam
Code: PRNM20

10% off*
on Food & Beverages
Code: FNB10

₹1,000 off*
on minimum spends of ₹15,000 at Duty Free Mumbai
Code: DFNMAX

*T&Cs Apply

Prohibited Items



SHADE SHELTER
Tents, Blankets, Canopies, Sleeping Bags Etc.



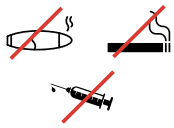
BOTTLES
Metal/Plastic/Glass Bottles Etc.



UMBRELLAS & CHAIRS
Golf/Compact Umbrellas & Foldable Chairs Etc.



PROJECTILES
Waterballons, Eggs, Markers/Pens Etc.



ILLEGAL/HAZARDOUS SUBSTANCES
Tobacco, Tobacco Products, Illegal Drugs (Narcotics), Dealing of Drugs Etc.



LASER POINTERS
Pocket Lasers, Pen Lasers Etc.



FOOD, ALCOHOL AND BEVERAGES.
Outside Food, Drinks & Alcohol.



AEROSOLE, DEODRANTS
Spray Sunscreen, Aerosoles (except on perfumes below 100 ml) & Deodorants Etc.



ANIMALS / PETS
No pets are allowed.



DRONES
Unauthorised Drones or any other Flying Device.

You can purchase reusable cups on-ground and refill them at our free hydration stations.

Prohibited Items



SMOKING DEVICES & CIGARETTES

Lighters, Unsealed & Sealed Cigarette Packs, E-cigarettes, Vapes Etc.



FLAMMABLE MATERIALS

Fireworks, Flammable Liquids, Flares Etc.



PERSONAL TRANSPORTATION

Skateboards, Bicycles, Rollerblades Etc.



PROFESSIONAL CAMERA / VIDEOGRAPHY

Monopods, Detachable Zoom Lenses, Stands, Tripod Stand, Tripod, Selfie Sticks Etc.



PERSONAL EQUIPMENT

Laptop, Tablets, Power Bank, Helmets, Hula Hoop, Binoculars Etc.



OTHERS

Stuffed Toys, Fandom Light Sticks, Water Guns, Coins, Frisbees, Strollers Etc.



UNAUTHORIZED PROMOTIONAL MATERIALS

Clothing / Caps with Commercial Branding, Offensive Signs or Banners Etc.

SOUND SYSTEMS & PROFESSIONAL AUDIO

Air Horns, Noise Makers, Megaphones & Recording Equipments Microphones Etc.



CONTAINERS - METAL & GLASS

Make Up Bottles, Tins, Cans, Etc.



WEAPONS & SHARP OBJECTS

Firearms, Knives, Blades, Sharp Jewellery, Swiss Army Knives and similar instruments Etc.

The event organizers reserve the right to changing this list without prior intimidation and the final authority lies in their hands to allow or disallow any personal effects.

Baggage Policy



DUFFEL BAGS, TROLLY BAGS AND CARRY ON BAGS

BAGS LARGER THAN 12" X 6" X 12" ARE STRICTLY PROHIBITED



HYDRATION PACKS ARE STRICTLY PROHIBITED



TOTES, SIDE BAGS AND
BAGS SMALLER THAN A4 SIZE (30CM X 18CM)
ARE ALLOWED

ALL BAGS WILL BE SUBJECTED TO A BAG SCAN



WALLET CLUTCH BAG MEASURING 6" X 9"

WILL BE SUBJECTED TO MANUAL FRISKING

The Food Paradise

Flavors so good, they'll leave you 'Yellow' with envy. Hit your taste buds with some lip-smacking food at the concert.



Merchandise

Are you Coldplay's #1 fan? Celebrate your love for the band with **OFFICIAL MERCHANDISE** - the real deal that sets you apart.

P.S: OFFICIAL Coldplay merchandise will ONLY be available at the concert venue.
BookMyShow Live is the ONLY seller of the OFFICIAL Coldplay merchandise.

Food Counters & Merchandise stalls are open until **11:00 PM.**
Top Up Counters will be open till **10:30PM.**

Help Desk

Have a question? Lost something? Don't panic, we're here to 'Fix You'!

Visit the nearest Help Desk for any assistance or to report lost items.

You can also collect the **'Tag Your Child'** bands from the **Help Desk.**

If you're **pregnant**, we advise you to consult your gynaecologist before attending the show, as there will be loud sound and fireworks at the event. Stay hydrated, carry your meds along with the prescription letter, familiarize yourself with the nearest medical camps & restrooms at the venue by using our event maps.

Complimentary Ear Plugs are available at the Help Desk (on request, till the stock lasts).

You can reach out to the BookMyShow volunteers for any help.

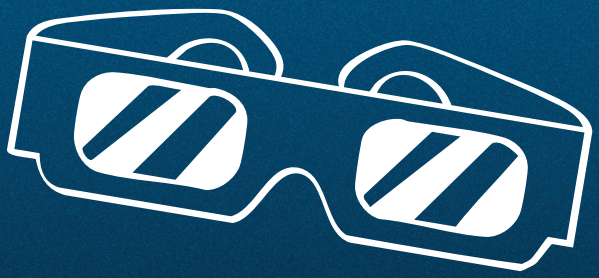
Coldplay LED Wristbands & Moon Goggles

Collect your Coldplay LED Wristbands and Moongoggles after crossing the security gates.

We urge you to **return the Coldplay LED Wristbands.**
The bands are composed of 100% biodegradable, plant-based materials and are intended to be sanitized and reused after every event. Globally, average return rate is 86%

You can carry the Moongoggles home as memorabilia!





Sustainability

Your Part in Coldplay's Green Mission



Travel Green

Opt for public transport and help us reduce our collective carbon footprint.



Minimise Single-Use Plastic

Food zones will be single-use-plastic-free. Dig into your meal with compostable serveware.



LED Wristbands

- Request you to return your Coldplay LED wristbands.
- Tokyo Japan leads the return rate at 97%. INDIA, let's aim to achive a 100% return rate and make our country proud.
- Bands are 100% biodegradable, intended to be santised and reused.



Stay Hydrated, Sustainably!

You can purchase reusable rice husk cups on-ground and refill them at our free hydration stations.

Remember to stay hydrated during the concert.



BINfluencers

Look for our volunteers in green jackets. They're here to help with all your waste segregation questions.



Recycling & Composting

Behind the scenes, waste will be sorted into over 10 categories for recycling and composting. Together, we're saying goodbye to landfills.



Waste Segregation

Use the green bins for food waste and the blue bins for recyclables. Look for the handy signage above each bin.



Food Donations

Wipe your plates clean and help us reduce food waste. We'll donate all excess edible meals to local communities.

BookAChange
By BookMyShow Foundation

Accessibility

At BookMyShow, we are committed to creating an **inclusive and accessible experience** for everyone. We continuously strive to ensure that our services are accessible to people of all abilities.

- There is a **dedicated area** for easy access for people with disabilities.
- There will be **professional sign language interpreters** to help the attendees understand and vibe to every song.
- There are **vibrating bass delivering vests aka subpacs** for D/deaf and hearing impaired.
- Touch tours are available before each show for guests who are visually impaired.
- **Kulturecity** will be providing sensory packs before the show.
- There will be a Medical Team close to the PWD Area.

In order to benefit from these facilities, you need to apply in advance on access@coldplay.com

While we strive to meet accessibility standards, we recognize that it is an ongoing journey and there is always room to improve. If you encounter any barriers or have suggestions, we'd love to hear from you at helpdesk@bookmyshow.com.

BookAChange

By BookMyShow Foundation

We are on a mission to uplift the next wave of artistic superstars!
We're all about empowering talented, underprivileged artistes through scholarships and training.
Your donation can support their journey and make a difference!

SCAN TO DONATE

Scan & Pay with any UPI App

UPI ID : Q119557358@ybl

BHIM BHARAT INTERFACE FOR MONEY | UPI UNIFIED PAYMENTS INTERFACE

Visit bookachange.org to know more.

Code Of Conduct
To Have Fun!

This concert is a judgment-free jam zone! No room for hate basis gender, sexual orientation, race, caste, disability, religion. **Let's keep it safe and sound.**



Flirting with the music? Totally fine. **Crossing boundaries? Absolutely NOT.** Any unwelcomed moves will have you dancing right out the door. Zero tolerance for sexual harassment. **Keep it classy, folks!**



The only high we're offering here is the music!
Please keep all drugs & illegal substances far, far away. Let's vibe responsibly.



Be Loud. But Remember, We All Came To Cheer.
Always Show Respect.



For Help/Info request You To Proceed To The Nearest **Help desk.**



Things You Learned In Preschool:
Hands Are Not For Hurting.
Keep Them To Yourself.



Have A Drink. Be Responsible.
Don't Ruin It For Others. Don't Make Us Kick You Out. Know When **Enough Is Enough**.



No smoking, No Vaping, Or Tobacco Products.
Only Happy Breaths :)

No sneaky signages that could block someone's view. Let's make sure everyone gets their 'OMG moment,' alright?

- Signs must be smaller than 28" x 22".
- Signs must not display profanity/objectionable images/political wording or images.
- Signs must not be on sticks/poles.
- Security personnel have the authority to ask you to lower them.

We advise all customers to read the T&Cs on the ticketing page for Coldplay Music Of The Spheres Tour 2025 - Mumbai, on BookMyShow.

Can’t wait to see you in *Paradise!*

